FCC Form 472 (BEAR)



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Where does the Form 472 fall in the E-Rate process?







The Basics



What is the FCC Form 472 (BEAR)?

- An indication of monies paid in full for eligible products and services for which an FCDL has been awarded
- A request for reimbursement of the discount portion of the amount paid by the applicant



When can I file a BEAR form?

A BEAR cannot be filed until:

- A Funding Commitment Decision Letter (FCDL) with a positive commitment has been received
- A Form 486 has been filed and processed (indicating services have started)
- The service provider has filed an FCC Form 473, Service Provider Annual Certification (SPAC) Form for that funding year and that Service Provider Identification Number
- The service provider has billed the applicant for the entire cost of services
- The applicant has paid for services in full
- The services have been delivered
- A Form 498 has been filed and processed (providing direct deposit information for reimbursements)

However, the BEAR must be certified no later than 120 days after the last day services are received (typically this is October 28 following the end of the funding year) *or* 120 days after the date of the FCC Form 486 Notification Letter, whichever is later.

Where do I file a BEAR?

You must file the BEAR within the "BEAR Applicant Login" area on the USAC website using a PIN (not in the EPC Portal)

https://www2.sl.universalservice.org/bear/login.aspx



How many separate forms do I file?

Your choice!

Only one service provider is permitted per BEAR, but

• You may file a separate form for that provider for each service period, monthly, quarterly, etc.

OR

• You may file a single form for that provider for the total payments made for the funding year



Logging Into the BEAR Area



Logging In

1 Navigate to https://www2.sl.universalservice.org/bear/login.aspx

USAC Universal Service Administrative Company Helping Keep Americans Connected		Need Help?
	Applicant Login: BEN: PIN: Email: Last Name: Login	
	Terms and Conditions of PIN Usage	



Logging In

	Applicant Login:
② Enter the following into the	BEN:
boxes provided:	PIN:
• BEN (Billed Entity Number)	Email:
• PIN	Last Name:
Email address	
Last name	Login
(3) T	hen click on the "Login butto

NOTE: A PIN is a unique number assigned by USAC to the authorized person associated with the email address and last name entered above to enable that person to certify BEAR Forms online. PINs are considered equivalent to a handwritten signature.



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If you do not have a PIN – if you have never certified a form online – you can request a PIN from USAC.

This step is not necessary if you already have a PIN.



(1) Call USAC's CSB at 1-888-203-8100 and tell them that you need to request a PIN

NOTE:

PINs are issued to individuals, not to entities.

Any person for your entity who is authorized to certify a BEAR should have their own PIN. The PIN being requested must be for a user on the Billed Entity's EPC profile.



(2) CSB will email you a spreadsheet template to complete

X	PIN Request Template - Microsoft Excel																
Fil	File Home Insert Page Layout Formulas Data Review View Developer																
	1	🔏 Cut		Calibri	- 11	A A =	= =	≫ ≣ -w	/rap Text	General	-				Γ	Normal	
Past	te	lia Copy ▼ ≪Format Pa	inter	BI	<u>u</u> - <u>-</u> 4	• <u>A</u> · =	= =		erge & Center 🔻	\$ - % ,	€.0 .00 .00 →.0	Conditio Formattii	u onal ng ∗∶	Format as Table	t	Check Cel	1
	Cli	ipboard	- Fa		Font	Es.		Alignment	G.	Number	G.						
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			16		•	(f x											
	А	В		С	D	E		F	G	Н	I.		J	K	L	М	N
1	BEN	Last Name	Entity	Name	Certifier Full Name	Certifier Title	Certifier E	mployer Name	Request Date	Street Address	Street Ad	dress 2	City	State	Zip	Zip plus 4	E-Mail
2																	
3																	

(3) Complete the spreadsheet with the following information for each person that needs a new PIN (listing each person on their own row):

- BEN (Billed Entity Number) must be an independent school, independent library, school district, library system, or consortium in EPC
- Last Name the last name of the authorized person needing a PIN
- Entity Name the name of the billed entity
- Certifier Full Name the first and last name of the authorized person
- Certifier Title the job title of the authorized person
- Certifier Employer Name the name of the organization that employs the authorized person
- Request Date the date that the PIN request is submitted
- Address, City, State, and Zip the location where the PIN should be mailed
- Email the email address of the authorized person

Form 472 (BEAR)

(4) The authorized person can then log in to EPC and open a customer service case to request a PIN and upload the spreadsheet

1 Log in to EPC at https://portal.usac.org/suite/

2 Click on the Actions tab in the blue bar at the top of the page

News	Tasks	Records	Reports	Actions







Create a Customer Service Case		
Case Details		
Nickname *		
	•	
Description *		
		4 Enter a "Nickname"
		and "Description"
Topic *		and Description
Please select a value		~
Priority *		
Please select a value		-
Inquiry Type		
Web		
Form Type	Form Number	
Please select a value	•	
Document		
UPLOAD Drop file here		
Attachments		
Attachment	Attachment Type	
	No items available	
Find Attachment		
Case Contact		
Select Contact *	• I would like to choose a user in the system	
School District 6 User 1 🗙	\bigcirc I would like to enter in a contact that is not in the system	
CANCEL	SU	UBMIT
Δ		

NETWORKMAINE

<u></u>

Create a Customer Service Case				
e Details				
ame *				
PIN request for John Doe				
ption *				
e provide a BEAR PIN per the attached spreadsheet				
\$ 				
e select a value				

5 Use the "Topic" dropdown menu to select "FCC Form 472 - BEAR"



eate a Customer Service Case	
e Details	
ame *	
PIN request for John Doe	
iption *	
e provide a BEAR PIN per the attached spreadsheet	
•	
Form 472 - BEAR	-
pic*	
e select a value	•

6 Use the "Subtopic" dropdown menu that now displays to select "Other"



7 Use the "Priority" dropdown menu to select "High"



Create a Customer Service Case	
Case Details	
Nickname *	
BEAR PIN request for John Doe	
Description *	
Please provide a BEAR PIN per the attached spreadsheet	
Topic *	
FCC Form 472 - BEAR	•
Subtopic *	
Other	•
Priority *	
High	•
Inquiry Type	
Web	
Form Type	Form Number
Please select a value	▼
Document	Click on the "LIPLOAD" button to
UPLOAD L Drop file here	locate and attach the completed PIN
Attachments	spreadsheet, or simply drag the file
Attachment	Attachment Type from your computer onto the "Drop No items available file here" area

Create a Customer Service Case

Case Details

Nickname *

BEAR PIN request for John Doe

Description *

Please provide a BEAR PIN per the attached spreadsheet

Topic * FCC Form 472 - BEAR

Subtopic*

Other

Priority*

High

Inquiry Type

Web

Form Type

Please select a value

Document

CANCEL

USAC PIN Request Template XLSX – 19.33 KB

UPLOAD 🗋 Drop file here

Attachments

	Attachment	Attachment Type
		No items available
Find A	Attachment	
Cas	e Contact	
Select	t Contact *	I would like to choose a user in the system
1 s	chool District 6 User 1 🗙	\bigcirc I would like to enter in a contact that is not in the system

•

Form Number

9 Click on the "SUBMIT" button at the bottom of the page to submit the request

SUBMIT

Requesting a PIN

(5) USAC will then enter this information into its system and generate a PIN for each user listed in the spreadsheet.

Each PIN will be mailed in a separate, secure mailer to the address provided for the authorized person specific to that PIN.





(1) Click on the "New BEAR Form" command in the blue bar





Complete "Block 1: Header Information" as follows:





(4) Verify that the "Applicant FCC Form 498 ID" displaying is correct If you have more than one 498 ID, select the correct one

Add BEAR Invoice				
Applicant Form Identifier Block 1: Header Information		Need H	elo2	
1. Billed Entity Name	2. Billed Entity Number	ar S	3. Service Provider Identification Number (SPIN)	Service Provider Name Spin Not Found
Applicant FCC Form 498 ID 443000154				
4. Contact Name 5. Contact Telephone Phone Contact Fax Contact Email		ext	automatically ent	ered by the system, but ary
6. Total Reimbursement Amount (total from Block 2, Column 14) \$ 0.00				

NOTE: If you do not have a 498 ID showing, you need to file a Form 498 in EPC and have it processed by USAC before you can submit this BEAR (you'll know it is set when you receive an email with the ID)

Complete "Block 2: Line Item Information" as follows:

Creating a BEAR





(9) Click on the "Add Line Item" button to add another row for additional requests *Example: If filing a BEAR for quarter 1, you would first complete a line item for July, then add and complete a line item for August, and finally add and complete a line item for September*

Words of Caution: Remember that all FRNs included on this BEAR must be associated with the same service provider whose SPIN is listed in Block 1



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Complete "Block 3: Billed Entity Certification" as follows:





Complete "Contact Information" as follows:

	(11) Check the "Signature" check t
Contact Information for Billed Entity Authoriz	zed Person:
 15. Signature A signa	hecking this box, and clicking the "certify" button at the end of the form, you have ed that an electronic signature is the same as a handwritten signature on the which you previously agreed, please click on the "Terms and Conditions" menu
17. Name 18. Title/Position 20. Address 1 Address 2 City State Zip Code	19. Phone Number ()) - ext. 19a. Fax Number ()) - ext. 19b. Email - ext. 19c. Name of - - Authorized - - Person's Employer - -

12 Fill in all fields **NOTE:** some fields will automatically be completed but can be edited as necessary







(14) Make a note of the "Invoice ID" created by the system





(15) The system will send an email to the form certifier stating that the BEAR form has been successfully submitted

From: < <u>no-reply@solixinc.com</u> > Date: Fri, Jul 15, 2016 at 10:40 AM Subject: Online BEAR 2411423 successfully submitted. To:
A Bear Online form has been accepted.
Online Bear Invoice Number: 2411423
Online Bear Submit Date: 7/15/2016
<u>View Bear Details</u>

TIP: Add no-reply@solixinc.com to your safe sender's list. The email may land in your Junk or Spam folder otherwise.





Payment of the BEAR will be delivered electronically to the bank account indicated on your organization's FCC Form 498



In addition, the system will email a remittance statement to the person identified as the "Remittance Contact" on your organization's FCC Form 498

NOTE: Multiple BEAR forms may be disbursed as part of the same transaction and therefore appear on the same remittance statement



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Schools & Libraries Remittance Statement as of July 8, 2016

Attn: James Smith

RE: FCC Form 498 ID 443000001 This notice provides an explanation of your entity's Billed Entity Applicant Reimbursement (BEAR) payment for the following invoices.

Approved

6/2/2016 143666666 Mypersonal Communications Co 2517774 2013-2058 Applicant Name:Anywhere REGIONAL LIBRARY;SLD Invoice Number:1301254;BEAR Letter Date:07/10/2015;Line Item Detail Number:6788509;Amount Requested:-300;	\$300.00
6/2/2016 143666666 Mypersonal Communications Co 2517774 2013-2058 Applicant Name: Anywhere REGIONAL LIBRARY;SLD Invoice Number:1301254;BEAR Letter Date:07/10/2015;Line Item Detail Number:6788509;Amount Requested:-100;	\$100.00
Total Approved Disbursement	<u>\$400.00</u>
Total Actual Disbursement:	<u>\$400.00</u>





Helping Keep Americans Connected | www.usac.org

Schools & Libraries Remittance Statement as of July 8, 2016

Attn: James Smith

RE: FCC Form 498 ID 443000001 This notice provides an explanation of your entity's Billed Entity Applicant Reimbursement (BEAR) payment for the following invoices.

Approved

6/2/2016 143666666 Mypersonal Communications Co 2517774 2013-2058 Applicant Name:Anywhere REGIONAL LIBRARY;SLD Invoice Number:1301254;BEAR Letter Date:07/10/2015;Line Item Detail Number:6788509;Amount Requested:-300;
6/2/2016 143666666 Mypersonal Communications Co 2517774 2013-2058 Applicant Name: Anywhere REGIONAL LIBRARY;SLD Invoice Number:1301254;BEAR Letter Date:07/10/2015;Line Item Detail Number:6788509;Amount Requested:-100;

requested amount -

Total Approved Disbursement

Total Actual Disbursement:

<u>\$400.00</u>

<u>\$400.00</u>



Verify that the amount approved (reimbursed) for each BEAR line item is the same amount that was requested

Invoice Deadline Extension Requests



What if I need an extension?

BEARs must be certified no later than 120 days after the last day services are received or 120 days after the date of the FCC Form 486 Notification Letter, whichever is later.

USAC will automatically grant upon request a single 120 day extension to an applicant's BEAR invoice deadline. However, the extension must be requested on or before the original BEAR filing deadline of October 28.



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US Jniversal S	AC ervice Administrative	e Company				Need H	lelp?	•
Helping K me • N	eep Americans C ew BEAR Form 💽	Track Form	• Bulk Down	ıload 🕑 Terms an	d Conditions	Deadline Extension	ension 🕑 Log	out
Helping K me • N Billed E	eep Americans C ew BEAR Form ntity Applica te Invoices asso	Track Form nt Home I pociated with	• Bulk Down Page this PIN:	ıload 🕑 Terms an	d Conditions	Deadline Extended	ension 🕑 Log	out
Helping K me N Billed E Icomplet EAR:	eep Americans C ew BEAR Form ntity Applica te Invoices asso	Track Form nt Home I	• Bulk Down Page this PIN:	Iload 🕩 Terms an	d Conditions	• Deadline Ext	ension 🕑 Log	out
Helping K me N Billed E Complet EAR: Invoice ID	eep Americans C ew BEAR Form ntity Applica te Invoices asso Applicant Form Identifier	Track Form Track Form Track Form The Home Hociated with	• Bulk Down Page this PIN: Status	Iload • Terms an Reimbursement Amount	d Conditions	Deadline Extended	ension 🕑 Logo Date Created	out







4 The system will locate the FRN and display summary information, if available

Examples:

Invoice Deadline Extension Request Enter the FRN for which a one-time 120 day extension is requested:				
FRN: 2755430	Find FRN			
FRN Detail:				
471:	1009789			
FRN:	2755430			
BEN:	16055092	Applicant Name:	NETWORKMAINE	
SPIN:	143018397	Service Provider:	Lincolnville Communications, Inc.	
Commitment Status:	COMMITTED - FULL			
Committed Amount:	\$60771.63			
Amounts Disbursed:	\$45915.69			
Last Date to Invoice:	10/28/2016			
FCC Form 486 Notification Letter date:	7/15/2015			
I request a one-time 120 day extension for this FRN. Submit				

Invoice Deadlin	e Extension Request
Enter the FRN for v	which a one-time 120 day extension is requested
FRN: 22222222	Find FRN
FRN not found ! Please	try a different FRN.

Invoice Deadline Extension Request

Enter the FRN for which a one-time 120 day extension is requested:

FRN: 1111111	Find FRN		
FRN Detail:			
471:	405770		
FRN:	1111111		
BEN:	7664	Applicant Name:	BLESSED SACRAMENT SCHOOL
SPIN:	143022622	Service Provider:	Optimum Networks, inc.
Commitment Status:	DENIED		
Committed Amount:	\$0		
Amounts Disbursed:	\$0		
Last Date to Invoice:	1/28/2006		
FCC Form 486 Notification Letter date:			

I request a one-time 120 day extension for this FRN. Submit

Invoice Deadline Extension Request Enter the FRN for which a one-time 120 day extension is requested:				
FRN: 2742695	Find FRN			
FRN Detail:				
471:	1009789			
FRN:	2742695			
BEN:	16055092	Applicant Name:	NETWORKMAINE	
SPIN:	143025258	Service Provider:	Cogent Communications, Inc.	
Commitment Status:	CANCELED			
Committed Amount:	\$0			
Amounts Disbursed:	\$0			
Last Date to Invoice:	10/28/2016			
FCC Form 486 Notification Letter date:	7/15/2015			
I request a one-time 120 day extension for this FRN. Submit				



Invoice Deadline Extension Request Enter the FRN for which a one-time 120 day extension is requested:				
FRN: 2755430	Find FRN			
FRN Detail:				
471:	1009789			
FRN:	2755430			
BEN:	16055092	Applicant Name:	NETWORKMAINE	
SPIN:	143018397	Service Provider:	Lincolnville Communications, Inc.	
Commitment Status:	COMMITTED - FULL			
Committed Amount:	\$60771.63			
Amounts Disbursed:	\$45915.69			
Last Date to Invoice:	10/28/2016			
FCC Form 486 Notification Letter date:	7/15/2015			
I request a one-time 120 day extension for this FRN. Submit				

(5) Click on the "Submit" button to request an extension for that FRN



6 Your request will process and the screen will display an approval or denial message

Invoice Deadline Extension Request Enter the FRN for which a one-time 120 day extension is requested:				
FRN: 2755430	Find FRN			
FRN Detail:				
471:	1009789			
FRN:	2755430			
BEN:	16055092	Applicant Name:	NETWORKMAINE	
SPIN:	143018397	Service Provider:	Lincolnville Communications, Inc.	
Commitment Status:	COMMITTED - FULL			
Committed Amount:	\$60771.63			
Amounts Disbursed:	\$45915.69			
Last Date to Invoice:	10/28/2016			
FCC Form 486 Notification Letter date:	7/15/2015			
I request a one-time 120 day extension for this FRN. Submit				
Your request has been Approved.				
Approved: Your new deadline is: 2/27/2017				



NOTE: A request will be denied if a request has already been granted for that FRN or if there are no undisbursed funds left on that FRN.

Examples:

Your request has been Denied.			
This request does not qualify for a deadline extension under the invoice deadline extension an extension and USAC may approve only one 120-day extension.			
This serves as acknowledgement and deniat of your request for a deadline extension for the FILING AN APPEAL WITH USAC OR WAIVER WITH THE FCC			
Filing an Appeal: If you wish to appeal this decision, you must first file an appeal with USAC Federal Communications Commission (FCC). USAC appeals can be submitted to <u>Appeals@</u> and Libraries Program Correspondence Unit, Attn: Letter of Appeal, 30 Lanidex Plaza West,			
Once a decision has been made on a USAC appeal, a party may appeal USAC's decision to	the FCC.		
Filing a Waiver: Parties seeking a waiver of the FCC invoicing rule itself should file a waiver i cannot waive FCC rules. This would be necessary if, for example, you filed an extension req than one 120-day extension because you need additional time to invoice.	request directly with the FCC because USAC uest after the invoice deadline or filed more		
A party may submit a request a waiver to the FCC as a "waiver" in proceeding number 02-6 i System (ECFS), located at <u>http://apps.fcc.gov/ecfs/upload/display</u> . If you are submitting your the Secretary, 445 12th Street SW, Washington, DC 20554.	n the Commission's Electronic Comment Filing waiver request by mail, send to: FCC, Office of		
We strongly recommend that you use the electronic filing options.	Your request has been Denied.		
	This request does not qualify for a deadline ex this FRN. This serves as acknowledgement and denial of		
	FILING AN APPEAL WITH USAC OR WAIVER	WITH THE FCC	
Filing an Appeal: If you wish to appeal this ded Federal Communications Commission (FCC), and Libraries Program Correspondence Unit,		ision, you must first file an appeal with USAC seeking review before filing an appeal with the USAC appeals can be submitted to <u>Appeals@sl universalservice.org</u> or mailed to Schools Attn: Letter of Appeal, 30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685.	
Once a decision has been made on a USAC a		C appeal, a party may appeal USAC's decision to the FCC.	
Filing a Waiver: Parties seeking a waiver of the cannot waive FCC rules. This would be neces than one 120-day extension because you nee		FCC involcing rule itself should file a waiver request directly with the FCC because USAC sary if, for example, you filed an extension request after the invoice deadline or filed more d additional time to invoice.	
	A party may submit a request a waiver to the F System (ECFS), located at <u>http://apps.fcc.gov/e</u> the Secretary, 445 12th Street SW, Washington	CC as a "waiver" in proceeding number 02-6 in the Commission's Electronic Comment Filing <u>ecfs/upload/display</u> . If you are submitting your waiver request by mail, send to: FCC, Office of 1, DC 20554.	



Form 472 (BEAR)

We strongly recommend that you use the electronic filing options.

7 The system will also send you an email notification



TIP: Add no-reply@solixinc.com to your safe sender's list. The email may land in your Junk or Spam folder otherwise.



8 Repeat as necessary for all FRNs.

NOTE: You must complete a request for each FRN individually. A request granted for one FRN on a Form 471 will not extend to other FRNs on that Form 471. If you have multiple FRNs on a Form 471 that require an invoice deadline extension, you must submit a request for each FRN one at a time.



Wrapping Up



What do I save for my files?

 \star Save all records for at least 10 years from the last date of service \star

- A copy of all bills
- Proof of payment of all bills
- A copy of completed BEAR forms
- BEAR Notification Letters
- BEAR Remittance Statements
- Proof of receipt and deposit of all reimbursements

